

FREE IT SUPPORT FOR NGOs, CSOs, SCHOOLS, HOSPITALS, PRIVATE AND PUBLIC INSTITUTIONS

As technology is evolving globally, most entities are using ICT to enhance their work so as to be on path with other organizations. Therefore, I have decided to provide free IT services to the above mention entities in-order to enhance productivity and growth as well as reduce waste.

If consider, the below listed will be my work and other related work that the entity will give.

- install and configure computer hardware operating systems and applications
- monitor and maintain computer systems and networks
- talk staff or clients through a series of actions, either face-to-face or over the phone, to help set up systems or resolve issues
- troubleshoot system and network problems, diagnosing and solving hardware or software faults
- replace parts as required
- provide support, including procedural documentation and relevant reports
- follow diagrams and written instructions to repair a fault or set up a system
- support the roll-out of new applications
- set up new users' accounts and profiles and deal with password issues
- respond within agreed time limits to call-outs
- test and evaluate new technology
- conduct electrical safety checks on computer equipment.
- Installing anti-virus
- Installing office suit and other software as required by the entity
- Helping users solve basic computer problem
- Managing entity website
- etc

If you are interested in working with me, please call the following
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